



Frequently Asked Questions – NPCA Product Listing Program

Q: What is the NPCA Product Listing Program?

A: Plants displaying the NPCA Certified Plant and NPCA Listed Product markings on their tanks show that the plant's processes comply with industry standards and that the products comply with design and performance standards. Certified plants may apply to obtain product listings for specific models of water and wastewater tanks. During the plant's unannounced inspection, the auditor will randomly select a tank for a watertightness test as part of the product certification process.

Q: What products are covered in the NPCA Product Listing Program?

A: Precast concrete water and wastewater tanks (septic tanks and gravity grease interceptors) are covered in the listing program.

Q: Who is eligible for the NPCA Product Listing Program?

A: NPCA certified plants may apply for water and wastewater product listings. To obtain the listing, the plant must pass plant inspections covering water or wastewater products they want to list, such as precast concrete septic tanks and precast concrete gravity grease interceptors.

Q: What is the process to apply to the NPCA Product Listing Program?

A: NPCA certified plants meeting the requirements for listing can fill out an application at: precast.org/certification

Q: How long does it take for approval of the product listing?

A: Plants meeting all the requirements for listing can usually complete the process within 30 days.

Q: How, when and where do inspections take place for the NPCA Product Listing Program?

A: In-plant inspections take place at the plant on an annual basis and are unannounced as part of the NPCA Plant Certification Program inspection.

Q: Who performs the inspections for the NPCA Product Listing Program?

A: NPCA's ANSI-accredited, independent third-party inspection firms.

Q: How are the product inspections performed for the NPCA Product Listing Program?

A: Inspections are performed on products chosen at random by the NPCA plant inspector on the day of the unannounced plant inspection.

Q: Does a plant have to be a member to participate in the NPCA Product Listing Program?

A: No. Non-member NPCA Certified Plants are eligible to apply.

Q: How long does the Product Listing last?

A: Product listing is on the same annual cycle as NPCA Plant Certification.